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TERMS AND CONDITIONS

Welcome to **michaelmovers.com**. The **michaelmovers.com** website (the "Site") is comprised of various web pages operated by **Michael's Movers** ("**Michael's Movers**"). **michaelmovers.com** is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein (the "Terms"). Your use of **michaelmovers.com** constitutes your agreement to all such Terms. Please read these terms carefully, and keep a copy of them for your reference.

DEFINITIONS

Phone Estimates: It is important to be as accurate as possible when providing an Item List. Your estimate is based on the Item List that you, the customer provide. We use this Item List to determine how many men and how many hours your job will take. This helps us with setting up our schedule and enables us to give you an accurate Estimate. The Estimate is based on your home being packed and ready to move. Adding a significant number of items to your move after you have given us an Item List will increase the time required for your move, thus, the Cost for your move will increase.

Cancellations/Rescheduling: A 48 hour notice is required in order to avoid a cancellation/rescheduling fee for moves scheduled Tuesday-Thursday and 72 hours cancellation/rescheduling notice is needed for moves scheduled Friday-Monday.

Additional Charges: There may be additional charges for transportation of items not included in the original estimate. Extra pickups and/or deliveries, removal and /or replacement of doors, packing done at the request of the shipper, and any service considered out of the ordinary may incur additional charges.

Bulky Items: Pool tables, pianos, treadmills, elliptical machines, riding lawn mowers, Hot tubs, motorcycles, and other items that may be added to this list upon assessment of The Michael's Movers Professionals will be charged a "bulky item" charge. It will be in addition to the hourly/cubic feet charge of the move.

Arrival Times: The Moving Factor will give you an estimated window of arrival. We do everything to make sure that we are there within that window, but please remember that the window of arrival time is just an estimate. If we are running early or late, we will call you as soon as possible and let you know. Please make sure we have a phone number to get in touch with you on moving day.

Inclement Weather: Additional costs may be incurred due to staging difficulties caused by inclement weather. We will make the strongest possible efforts to keep clients items undamaged by said weather, but cannot make any guarantees. The crew is able to assist with snow and ice removal at additional cost.

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Jewelry and Other Valuables: Please note that we will not be liable for any valuables such as documents medicine, priceless items, jewelry, and currency.

Travel Time: The time it takes our crew to get from our office to the job site and back to our office at the end of the job. Travel Time within most of Tarrant County is ½ an hour. Certain areas within Tarrant County will incur ¾ – 1 full hour of Travel Time. Outside Tarrant County, additional Travel Time charges apply.

Trucks: We use smaller trucks for smaller jobs; that is another reason we ask for a detailed list of the items to be moved. There is never any guarantee that all of your items will fit into one load.

Plasma and Flat Screen/ Flat Panel TV's are susceptible to damage from extreme temperatures, slight bumps, and altitude changes. The original packaging is best for moving them. These items must be crated or packed in original boxes before shipment. We will not move these items without packing/crating properly. There is an additional charge for preparing these items for your move.

If We Pack: We highly recommend our packing service. Once we pack your goods, you will never do it yourself again! Call and speak with a Customer Service Representative for details. We would be happy to arrange a professional packing crew for you.

If You Pack: We do sell packing supplies. Pack everything in boxes. Do not use paper or plastic bags. Shut and tape tops and bottoms of boxes. Clearly mark the destination of all boxes on the top and sides and mark FRAGILE as needed. All fragile items, including lamps, china, computers, stereos, DVD's etc. must be properly packed.

Contents of Drawers: All drawers of Pressed Wood or Particle Board furniture must be completely empty. The contents of all desk drawers must be removed. Standard file cabinets (2 drawers only) can stay packed, however, the drawers either must be locked or securely taped shut. Lateral and Fireproof file cabinets must be emptied.

Clothing may remain in dresser drawers, but please remove fragile, valuable, and heavy items (i.e. perfume, jewelry, books, papers, etc.)

Elevators: Be sure to contact your building supervisor to reserve the elevator and have it padded for the day of your move. Also, note any time restriction that might apply.

Damages: At the beginning of every move, the foreman will do a walk-through with you, the customer, and advise you of the wrapping/packing option and cost to protect your belongings during the move. Should you choose to not use our protective services, and sign a release of liability, Michael's Movers WILL NOT be held liable/cover/reimburse

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you for any damage that may occur because of your refusal to use our wrapping/packing services. Although our movers will be as careful as possible, from time to time damages may occur. If there is damage, notify your movers immediately. Damages must be noted on your contract. If you discover damage after the move, call the office within 60 days of your move. No damage claims will be honored until the charges for moving services have been paid in full.

Damages caused while loading or unloading your truck or storage unit: Michael's Movers is only responsible for items in our immediate care, custody, and control.

Press wood/Pressboard: Any kind of furniture that is made out of this material will have very limited to no value as far as liability of the company. Michael's Movers will not disassemble or reassemble furniture made of this material. Should you choose to disassemble your furniture, we will move the pieces and will not reassemble upon delivery.

Appliances: The Moving Factor will disconnect and reconnect washers, dryers and refrigerators, as long as the right connections are in place. We will not replace electrical cords on dryers. Refrigerator doors sometimes need to be removed in order to go through narrow hallways or doors. Teleport Movers will not take off doors that have water or electrical connection going through them and we will not remove freezer bottom drawers on refrigerators. If you know that this needs to be done in order to move the refrigerator in or out of the area where it is located, please contact an appliance company to do that ahead of time. Under no circumstances will Michael's Movers be involved in such tasks. Washers that are front loaders have locks to secure the drum during the move. Michael's Movers can install and remove these locks, but you must provide these locks in order for Michael's Movers to move the washer in a safe manner (these locks usually come with the washer when purchased.) The Moving Factor will not be held liable for any internal damage to any electrical or electronic equipment (which may be a loose wire, blown fuse, etc.)

Released Valuation Coverage: The Moving Factor provides Released Valuation Coverage on all moves. This is federally mandated default coverage of \$0.60 per pound damage payout. It is not value based and has many exclusions that are listed below. We also hold \$2,000,000 in General Liability Coverage. General Liability covers personal injury and personal property that is damaged through the course of normal business operations. >

What is Not Covered: Exclusions Understanding the exclusions list will help you prepare better for your move. In addition to the list, we have also provided additional information for each item to help you understand why the items are excluded.

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- I. Any items that were packed by the customer and not by our movers cannot be covered. **Why:** We cannot be sure how the box, crate or bin was packed and if it was packed correctly. Further, many boxes are used several times and their structure may not be adequate to prevent damage.
- II. Any furniture items when no furniture pads are used for protection (based on customer refusal). **Why:** Hiring professional movers is only half the battle. Furniture pads are extremely important in ensuring that your items are packed safely for transport.
- III. Special care items, including glass tops and mirrors or high value items without proper packing and preparation. **Why:** The best example of these are plasma and LCD TV's. These items must be crated or packed in original boxes before shipment. We will not move special care items without packing or crating properly.
- IV. Clay Pots will not be covered under any circumstances. Should you require Michael's Movers to move clay pots, full or empty, we will do our best to move them in a safe manner, but being that they may have a crack going through unseen, every bump on the road could cause a breakage. Therefore, we will not be held responsible for any kind of planters/pots made of clay, porcelain, ceramic or glass.

What is Covered: Despite the long list of exclusions and limitations; we do cover items that we knowingly or without dispute damage. Released Valuation Coverage is provided on all items dropped or damages on site while in the possession of our movers, assuming they do not meet any of the exclusions above.

Release of Liability: Occasionally it may not be possible to place items where you would like them without possible damage to the items or premises. If this situation arises, our Foreman will present you with a release form indicating that you accept responsibility for any ensuing damage. Michael's Movers will not attempt to bring your items to their desired location unless the release of liability has been signed.

Right of Refusal: We reserve the right not to service you under conditions that, at our sole discretion, we consider dangerous, unsanitary, or abusive. In the event we exercise this right, we will not be liable to you or any other entity for direct or consequential damages.

Gratuities for the Movers/Packers: We only mention this because so many people ask. It is customary in the moving industry, though it is not mandatory. If you feel that your movers have done a good job for you and you would like to tip them, you

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can either give the Foreman the full amount and it will be divided equally among the crew members, or you can give the tip to each mover individually, based upon your assessment of their performance. Should you need advice or help determining how much an average gratuity is, please contact our office.

IF YOU HAVE PURCHASED AN ONLINE SPECIAL OFFER AND HAVE RECEIVED AN ESTIMATE OF MORE HOURS THAN PROVIDED BY SAID OFFER AND AGREED TO THE TERMS AND CONDITIONS AS SPECIFIED, INCLUDING THE ADDITIONAL TIME CHARGED BEYOND WHAT IS COVERED BY SAID OFFER, AND DID NOT NOTIFY US THAT YOU WANT TO USE ONLY THE TIME ALLOWED BY THE OFFER, YOU WILL BE CHARGED FOR THE FULL TIME ESTIMATED FOR YOUR MOVE. IT IS YOUR RESPONSIBILITY TO NOTIFY THE OFFICE AT THE TIME OF BOOKING OF YOUR INTENTIONS TO EITHER ONLY USE THE ALLOWED TIME BY THE OFFER OR THE COMPLETE MOVE TIME RESERVED ON THE SCHEDULE FOR YOUR MOVE. THERE WILL BE NO EXCEPTIONS TO THIS POLICY.

PLEASE EMAIL "I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS" IN ORDER TO SECURE YOUR SPOT ON OUR SCHEDULE.

Damage Claims: All damage claims must be filed within 60 days of your job. With the purchase of our Professional Moving Services, Michael's Movers and its vendors are liable for damage during the load and/or unload ONLY. Damage which occurs in your truck during transit is not covered for any reason under any valuation. We will fix or replace your item(s) for damages at a rate schedule of \$.60 cents per pound per item as determined by the US DOT standard weights and measures. Items which are part of a pair or set will be valued as individual items. Shipper understands that the loader/unloader is not responsible for unsealed cartons or item {s) not packed by Michael's Movers. Shipper understands that the loader/unloader is not responsible for ceramic, granite, or marble and does not warrant the mechanical condition of appliances, or electronics, as there is no way for the loader/unloader to know the operational ability of each Item prior to the move. Pressed Board, particle or compressed wood is excluded from our coverage due to the nature of the material. Always check with your home or renters insurance for coverage terms. Shipper understands that the loader/unloader is not responsible to any damage to pool/billiard tables, pianos or grandfather clocks unless properly prepared by shipper. Be advised that stock, bonds, fur, jewelry, paper money, coins and collectibles of any kind will not be covered for any reason. Please do not pack items of this nature or leave the premises unsupervised during your load/unload. If any damage to the property occurs please point it out to the lead mover immediately. Failure to notify the

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loaders/unloaders of any property damage prior to their departure will forfeit any claim of damage to the property against

IMPORTANT NOTICE

Any and all items in excess of 300 Lbs. are not covered unless declared and approved by Michael's Movers, LLC prior to the load/unload. TERMS AND CONDITIONS 2015 5 There is a minimum time frame for each job and a travel fee may apply in some cases. Payment is due upon completion of each job and the final balance will be charged to the credit card left on file unless other arrangements have been made. Michael's Movers implements a 72-hour cancellation policy; any scheduled job within this timeframe that requires date/time changes or is canceled may be subject to an additional charge.

MICHAELMOVERS.COM IS A VENUE

Michael's Movers is to this day is still family owned and has been proudly satisfying our customers commercial and residential moving needs. We are proud that clients keep using our services through repeat business and of the confidence our customers continue to place in us. It's with this continued involvement to community service that we have build an impeccable reputation and trust which we have earned since our formation and is why over 95% of our business comes from repeat clients and their referrals.

PRIVACY

Your use of **michaelmovers.com** is subject to **Michael's Movers** Privacy Policy. Please review our Privacy Policy, which also governs the Site and informs users of our data collection practices.

ELECTRONIC COMMUNICATIONS

Visiting **michaelmovers.com** or sending emails to **Michael's Movers** constitutes electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically, via email and on the Site, satisfy any legal requirement that such communications be in writing.

LINKS TO THIRD PARTY SITES/THIRD PARTY SERVICES

michaelmovers.com may contain links to other websites ("Linked Sites"). The Linked Sites are not under the control of **Michael's Movers** and **Michael's Movers** is not

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NO UNLAWFUL OR PROHIBITED USE/INTELLECTUAL PROPERTY

You are granted a non-exclusive, non-transferable, revocable license to access and use **michaelmovers.com** strictly in accordance with these terms of use. As a condition of your use of the Site, you warrant to **Michael's Movers** that you will not use the Site for any purpose that is unlawful or prohibited by these Terms. You may not use the Site in any manner which could damage, disable, overburden, or impair the Site or interfere with any other party's use and enjoyment of the Site. You may not obtain or attempt to obtain any materials or information through any means not intentionally made available or provided for through the Site.

All content included as part of the Service, such as text, graphics, logos, images, as well as the compilation thereof, and any software used on the Site, is the property of **Michael's Movers** or its suppliers and protected by copyright and other laws that protect intellectual property and proprietary rights. You agree to observe and abide by all copyright and other proprietary notices, legends or other restrictions contained in any such content and will not make any changes thereto.

You will not modify, publish, transmit, reverse engineer, participate in the transfer or sale, create derivative works, or in any way exploit any of the content, in whole or in part, found on the Site. **Michael's Movers** content is not for resale. Your use of the Site does not entitle you to make any unauthorized use of any protected content, and in particular you will not delete or alter any proprietary rights or attribution notices in any content. You will use protected content solely for your personal use, and will make no other use of the content without the express written permission of **Michael's Movers** and the copyright owner. You agree that you do not acquire any ownership rights in any protected content. We do not grant you any licenses, express or implied,

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No compensation will be paid with respect to the use of your Submission, as provided herein. **Michael's Movers** is under no obligation to post or use any Submission you may provide and may remove any Submission at any time in **Michael's Movers's** sole discretion.

By posting, uploading, inputting, providing or submitting your Submission you warrant and represent that you own or otherwise control all of the rights to your Submission as described in this section including, without limitation, all the rights necessary for you to provide, post, upload, input or submit the Submissions.

INTERNATIONAL USERS

The Service is controlled, operated and administered by **Michael's Movers** from our offices within United States and elsewhere. If you access the Service from a location outside United States, you are responsible for compliance with all local laws. You agree that you will not use the **Michael's Movers** Content accessed through **michaelmovers.com** in any country or in any manner prohibited by any applicable laws, restrictions or regulations.

INDEMNIFICATION

You agree to indemnify, defend and hold harmless **Michael's Movers**, its officers, directors, employees, agents and third parties, for any losses, costs, liabilities and expenses (including reasonable attorney's fees) relating to or arising out of your use of or inability to use the Site or services, any user postings made by you, your

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violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules or regulations. **Michael's Movers** reserves the right, at its own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with **Michael's Movers** in asserting any available defenses.

ARBITRATION

In the event the parties are not able to resolve any dispute between them arising out of or concerning these Terms and Conditions, or any provisions hereof, whether in contract, tort, or otherwise at law or in equity for damages or any other relief, then such dispute shall be resolved only by final and binding arbitration pursuant to the Federal Arbitration Act, conducted by a single neutral arbitrator and administered by the **American** Arbitration Association, or a similar arbitration service selected by the parties, in a location mutually agreed upon by the parties. The arbitrator's award shall be final, and judgment may be entered upon it in any court having jurisdiction. In the event that any legal or equitable action, proceeding or arbitration arises out of or concerns these Terms and Conditions, the prevailing party shall be entitled to recover its costs and reasonable attorney's fees. The parties agree to arbitrate all disputes and claims in regards to these Terms and Conditions or any disputes arising as a result of these Terms and Conditions, whether directly or indirectly, including Tort claims that are a result of these Terms and Conditions. The parties agree that the Federal Arbitration Act governs the interpretation and enforcement of this provision. The entire dispute, including the scope and enforceability of this arbitration provision shall be determined by the Arbitrator. This arbitration provision shall survive the termination of these Terms and Conditions.

CLASS ACTION WAIVER

Any arbitration under these Terms and Conditions will take place on an individual basis; class arbitrations and class/representative/collective actions are not permitted. THE PARTIES AGREE THAT A PARTY MAY BRING CLAIMS AGAINST THE OTHER ONLY IN EACH'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PUTATIVE CLASS, COLLECTIVE AND/ OR REPRESENTATIVE PROCEEDING, SUCH AS IN THE FORM OF A PRIVATE ATTORNEY GENERAL ACTION AGAINST THE OTHER. Further, unless both you and Employer agrees otherwise, the arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding.

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LIABILITY DISCLAIMER

THE INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES INCLUDED IN OR AVAILABLE THROUGH THE SITE MAY INCLUDE INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN. **MICHAELMOVERS.COM** AND/OR ITS SUPPLIERS MAY MAKE IMPROVEMENTS AND/OR CHANGES IN THE SITE AT ANY TIME.

MICHAELMOVERS.COM AND/OR ITS SUPPLIERS MAKE NO REPRESENTATIONS ABOUT THE SUITABILITY, RELIABILITY, AVAILABILITY, TIMELINESS, AND ACCURACY OF THE INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS CONTAINED ON THE SITE FOR ANY PURPOSE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ALL SUCH INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS ARE PROVIDED "AS IS" WITHOUT WARRANTY OR CONDITION OF ANY KIND. **MICHAELMOVERS.COM** AND/OR ITS SUPPLIERS HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH REGARD TO THIS INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS, INCLUDING ALL IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL MICHAELMOVERS.COM AND/OR ITS SUPPLIERS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL DAMAGES OR ANY DAMAGES WHATSOEVER INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, DATA OR PROFITS, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THE SITE, WITH THE DELAY OR INABILITY TO USE THE SITE OR RELATED SERVICES, THE PROVISION OF OR FAILURE TO PROVIDE SERVICES, OR FOR ANY INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS OBTAINED THROUGH THE SITE, OR OTHERWISE ARISING OUT OF THE USE OF THE SITE, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF **MICHAELMOVERS.COM** OR ANY OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. BECAUSE SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE SITE, OR WITH ANY OF THESE TERMS OF USE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE SITE.

WHAT IS NOT COVERED

1. **Jewelry.** It would be best to pack and move jewelry yourself
2. **Documents/important papers** (marriage licenses, birth certificates, passports etc.)
3. **Stamp or coin collections** also best to move yourself
4. **Large mirrors or pictures** not properly packed in a box or crated

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5. Inner workings of electronics, appliances, etc., unless there is clear evidence of mishandling of the, item. If the item was handled properly and something does not work after the move, we **WILL NOT** be held responsible

6. Sentimental items value cannot be placed on something of sentiment

7. Contents of boxes not packed or unpacked by us unless there is clear evidence of damage to the exterior of the box. (In other words, if the box is dented, crushed, or ripped.) We must pack, transport and unpack a box, all the same day, before we will be held responsible for its contents

8. Software data. The loss of data is not covered

9. Sets of furniture or appliances. If there is a matching set and one piece is damaged, we will be liable to replace or repair (up to your coverage selection) the one piece and it does not have to match the other

10. Photographs or Portraits. These will only be covered for the cost of the film and processing

11. Dangerous goods or liquids such as cleaning supplies, aerosols, propane, etc. If you pack a dangerous good and it leaks from the box onto one of your items, the mover will not be held responsible in any way

12. Drawers, cabinets, etc. if not emptied prior to move

13. Glass, granite or marble tops if not properly boxed or crated

14. Animal mounts if not properly boxed or crated

15. Goods when the customer, family or friends assist in the loading or unloading of the truck, At no time is anyone allowed on our trucks due to vehicle insurance regulations

16. Rental Trucks or Storage facilities. We are not responsible for items loaded into or unloaded from rental trucks or storage facilities

17. Plants and Animals

18. Particle Board. Any piece of furniture made of particle board or like material

We do not inventory items unless requested by the customer **PRIOR** to the move.

We will disconnect and reconnect any appliances at the customers request to the best of our ability but cannot be held responsible for any damage that might occur.

It is the customer's responsibility to inspect all items upon delivery and note any damages on the front of the Bill of Landing.

TERMINATION/ACCESS RESTRICTION

Michael's Movers reserves the right, in its sole discretion, to terminate your access to the Site and the related services or any portion thereof at any time, without notice.

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To the maximum extent permitted by law, this agreement is governed by the laws of the State of **Texas** and you hereby consent to the exclusive jurisdiction and venue of courts in **Texas** in all disputes arising out of or relating to the use of the Site. Use of the Site is unauthorized in any jurisdiction that does not give effect to all provisions of these Terms, including, without limitation, this section.

You agree that no joint venture, partnership, employment, or agency relationship exists between you and **Michael's Movers** as a result of this agreement or use of the Site. **Michael's Movers's** performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of **Michael's Movers's** right to comply with governmental, court and law enforcement requests or requirements relating to your use of the Site or information provided to or gathered by **Michael's Movers** with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect.

Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and **Michael's Movers** with respect to the Site and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between the user and **Michael's Movers** with respect to the Site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish to the parties that this agreement and all related documents be written in English.

CHANGES TO TERMS

Michael's Movers reserves the right, in its sole discretion, to change the Terms under which teleportmovers.com is offered. The most current version of the Terms will supersede all previous versions. Teleport Movers encourages you to periodically review the Terms to stay informed of our updates.

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CONTACT US

Michael's Movers welcomes your questions or comments regarding the Terms. Questions about the Terms of Service should be sent to us at our website or mail us at:

Phone: 214-245-4595

Email: sales@michaelmovers.com

Address: 101 East Park Blvd suite 600 Plano TX 75074.

TX DMV: 007173532C

US DOT: 3029181

ACKNOWLEDGEMENT YOU ACKNOWLEDGE THAT YOU HAVE READ THIS AGREEMENT, UNDERSTAND IT, AND HAD AN OPPORTUNITY TO SEEK INDEPENDENT LEGAL ADVICE PRIOR TO AGREEING TO IT. IN CONSIDERATION OF MICHAEL MOVERS AGREEING TO PROVIDE THE CONTENT, YOU AGREE TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS AGREEMENT. YOU FURTHER AGREE THAT IT IS THE COMPLETE AND EXCLUSIVE STATEMENT OF THE AGREEMENT BETWEEN YOU AND MICHAEL MOVERS, WHICH SUPERSEDES ANY PROPOSAL OR PRIOR AGREEMENT, ORAL OR WRITTEN, AND ANY OTHER COMMUNICATION BETWEEN YOU AND MICHAEL MOVERS RELATING TO THE SUBJECT OF THIS AGREEMENT.

Effective as of April-16-17